

Microsoft 365 Training and Knowledge Platform

Get more value from Microsoft 365 with practical user training.

With TIEVA's Microsoft 365 Training and Knowledge Platform powered by Clip Training, your users find answers inside Teams, reduce reliance on IT, and start using the tools you already pay for.

You've already invested in Microsoft 365, but adoption is often uneven. Some teams use it well. Others rely on the help desk or fall back on workarounds.

At the same time:

- Licence costs continue to increase
- Copilot is moving up the agenda
- IT teams are under pressure to prove value

This creates a gap between what you're paying for and what your business is actually getting.

This isn't a technology issue. It's what happens day to day:

- Your IT team answers the same "how do I..." questions repeatedly
- Users default to familiar ways of working, even if they're inefficient
- New features go unused because no one has time to learn them
- Security risks increase through avoidable user mistakes
- Policies and processes aren't applied consistently across teams

The impact

- Lower productivity across the business
- Frustrated users who can't get things done quickly
- Increasing reliance on IT for basic support
- Higher exposure to cyber risk through human error
- Difficulty demonstrating value from Microsoft 365 investment

A more practical approach to training

Traditional training still has its place, particularly for structured onboarding or deep learning. But for day-to-day work, users don't want courses. They want quick answers so they can move forward.

How Clip works

Clip gives your users short, task-based guidance exactly when they need it.

It sits inside Microsoft Teams and provides instant access to practical “how to” content covering Microsoft 365, cyber security awareness, HR modules, and your own business-specific content.

Over 5,000 short, task-based videos covering Microsoft 365

Native integration within Microsoft Teams

Single sign-on with your existing environment

What this means in practice:

- ✔ Users solve problems in seconds, not by raising tickets
- ✔ New joiners get up to speed faster
- ✔ Teams adopt tools without constant IT support

Searchable, always up-to-date content

Custom learning content tailored to your teams, roles, and business processes

Why Clip instead of traditional training programmes?

Traditional training plays an important role. But it’s not designed for how people work day to day. Clip complements it by supporting users in the moment.

What Matters	Traditional Training	Clip
Time to value	Weeks or months to roll out	Immediate access
User behaviour	Requires scheduled sessions	Used in the flow of work
Cost efficiency	High upfront investment	Low-cost, scalable
Adoption	Often low after rollout	Driven by real need
IT involvement	Ongoing support required	Reduces support demand
Maintenance	Content becomes outdated	Continuously updated

The impact on your people, your risk, and your results

Reduce avoidable risk

Security issues often start with small mistakes. Clip helps users recognise risks in the moment and follow the right approach when handling data, emails, and access.

- Fewer errors that lead to data exposure
- More consistent, secure ways of working
- Reduced reliance on reactive security training

Improve productivity and user experience

When users can find answers quickly, work moves forward.

- Faster task completion without waiting for support
- Less reliance on IT or colleagues for basic guidance
- More confident use of Microsoft 365 tools

Create consistency across the organisation

Inconsistent ways of working create inefficiency and risk. Clip helps standardise how tools, policies, and processes are used

- More consistent application of policies and processes
- Better onboarding and knowledge sharing
- A more joined-up employee experience

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Why TIEVA?

This isn't just about providing access to a platform. It's about making Microsoft 365 work properly in your environment.

With TIEVA:

- You work with a Microsoft-focused partner that understands how your environment is used day to day
- Clip is aligned with your wider Microsoft 365, security, and modern work strategy

See how it works

Clip integrates into your existing Microsoft 365 environment and is available immediately.

- No complex rollout.
- No additional infrastructure.
- No disruption to users.

Book a demo

The quickest way to understand the value is to see it in action.

No obligation. Just a practical look at how this works in your environment.

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