

Managed Microsoft 365 Services



Unlock the full potential of Microsoft 365 - secure, optimised, and ready for what's next!

TIEVA Managed Microsoft 365 Services provide a structured, secure, and proactive approach to managing your Microsoft 365 environment.

We help organisations move beyond basic support to achieve measurable improvements in **productivity, governance, security, and adoption.**

Our service ensures that your Microsoft 365 platform is optimised, compliant, and continuously evolving, enabling your teams to work smarter, collaborate securely, and realise the full value of your investment.

Key Outcomes

- ✓ **Productivity & Collaboration**
Empowered users working efficiently across Teams, SharePoint, OneDrive, and Outlook.
- ✓ **Governance & Security**
A 'Secure by Design' environment with proactive monitoring and policy-driven compliance.
- ✓ **Operational Efficiency**
Streamlined support and optimised licencing to reduce costs and complexity.
- ✓ **Continuous Improvement**
Regular health checks, advisory input, and ongoing enhancement aligned to best practices.
- ✓ **Cultural Enablement**
Stronger user adoption and organisational alignment around digital ways of working.

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Service Tiers

Tier	Ideal For	What's Included
Standard	Organisations needing essential, reactive Microsoft 365 support.	24x7 support, incident management, license and billing support, knowledge management, and reactive monitoring.
Advanced	Customers seeking proactive management and continual improvement.	Everything in Standard, plus proactive monitoring, configuration governance, tenant health checks, technical advisory, and problem management.
Premium	Organisations requiring a complete, end-to-end managed service.	All Standard and Advanced features plus enhanced compliance, adoption enablement, training, and dedicated technical advocacy.

Why Choose TIEVA

- Microsoft-certified experts with extensive Microsoft 365 experience
- Proven frameworks for governance, security, and compliance
- UK-based 24x7 proactive support
- Flexible service tiers aligned with your business needs

Next Steps

Transform your Microsoft 365 environment with a managed service designed for productivity, security, and continual improvement.

Contact Us Today!

visit <https://www.tieva.co.uk/contact>

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